

QUARTER ENDING 6/30/04

APPLICANT SATISFACTION SURVEY RESULTS: APPROVAL RATE*

Board	Occupation	Quarter Ending 6/30/04	Prior Yr Quarter Ending 6/30/03	Percent Change	FY04 6/30/04	FY03 6/30/03	Percent Change	Biennial 6/30/04	Prior Biennial 6/30/02	Percent Change
Audiology/Speech Pathol	Audiologist	100.0%	66.7%	49.9%	79.2%	89.4%	-11.4%	86.7%	92.9%	-6.7%
	School Speech Pathologist	75.0%	100.0%	-25.0%	91.7%	83.3%	10.1%	87.2%	100.0%	-12.8%
	Speech Pathologist	93.3%	95.4%	-2.2%	96.1%	93.6%	2.7%	94.7%	94.0%	0.7%
Audiology/Speech Pathology Total		96.1%	92.9%	3.4%	94.3%	92.0%	2.5%	93.0%	94.2%	-1.3%
Counseling	Certified Substance Abuse Counselor	100.0%	100.0%	0.0%	97.9%	84.7%	15.6%	86.3%	80.6%	7.1%
	Licensed Marriage and Family Therapist		91.7%	-100.0%	93.3%	88.9%	4.9%	90.9%	100.0%	-9.1%
	Licensed Professional Counselor	83.3%	93.8%	-11.2%	93.5%	85.9%	8.8%	87.3%	87.4%	-0.1%
	Rehabilitation Provider	100.0%	87.5%	14.3%	92.9%	100.0%	-7.1%	94.4%	100.0%	-5.6%
	Substance Abuse Treatment Practitioner	41.7%	91.7%	-54.5%	83.3%	100.0%	-16.7%	12.9%	95.8%	-86.6%
Counseling Total		95.2%	92.6%	2.8%	93.0%	86.1%	8.0%	87.7%	85.6%	2.5%
Dentistry	Cosmetic Procedure Certification								91.7%	-100.0%
	Dental Assistant		100.0%	-100.0%	83.3%	100.0%	-16.7%	88.9%		
	Dental Full Time Faculty				83.3%			83.3%		
	Dental Hygienist	100.0%	87.5%	14.3%	93.9%	92.9%	1.1%	93.2%	85.4%	9.1%
	Dental Hygienist Teacher								100.0%	-100.0%
	Dental Restricted Volunteer	100.0%			100.0%			100.0%		
	Dental Teacher		100.0%	-100.0%	100.0%			100.0%	100.0%	0.0%
	Dental Temporary Permit					66.7%	-100.0%	66.7%		
	Dentist	100.0%	100.0%	0.0%	99.4%	96.3%	3.2%	97.5%	96.3%	1.2%
	Dentist-Volunteer Registration	100.0%			100.0%			100.0%		
	Oral/Maxillofacial Surgeon Registration	100.0%			100.0%	77.8%	28.5%	86.7%	98.7%	-12.2%
Dentistry Total		100.0%	92.9%	7.6%	96.2%	93.6%	2.8%	94.6%	91.5%	3.4%
Funeral Directing	Courtesy Card		100.0%	-100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	0.0%
	Crematories				100.0%	100.0%	0.0%	100.0%		
	Funeral Establishment		100.0%	-100.0%	100.0%	100.0%	0.0%	100.0%		
	Funeral Service Provider	100.0%	100.0%	0.0%	100.0%	96.4%	3.7%	97.5%	98.7%	-1.2%
	Funeral Trainee	81.0%	88.9%	-8.9%	93.9%	94.8%	-0.9%	94.4%	97.6%	-3.3%
	Surface Transport & Removal Services				100.0%	100.0%	0.0%	100.0%	100.0%	0.0%
Funeral Directing Total		95.8%	95.2%	0.6%	97.0%	96.5%	0.5%	96.7%	98.5%	-1.8%
Medicine	Acupuncture								100.0%	-100.0%
	Athletic Trainer	95.8%	87.9%	9.0%	91.0%	91.8%	-0.9%	91.6%	88.6%	3.4%
	Chiropractor	91.7%	94.4%	-2.9%	94.4%	94.8%	-0.4%	94.6%	98.4%	-3.9%
	Interns & Residents	97.9%	91.3%	7.2%	92.8%	91.8%	1.1%	92.2%	94.4%	-2.3%
	Licensed Acupuncturist	96.7%	100.0%	-3.3%	98.1%	95.0%	3.3%	96.0%	99.2%	-3.2%
	Limited Radiologic Technologist	96.7%	100.0%	-3.3%	95.1%	91.4%	4.0%	92.8%	81.0%	14.6%

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	Medicine & Surgery	95.5%	93.8%	1.8%	92.2%	89.2%	3.4%	90.5%	92.0%	-1.6%
	Occupational Therapist	93.8%	87.9%	6.7%	90.9%	91.4%	-0.5%	91.2%	95.1%	-4.1%
	Osteopathy & Surgery	90.9%	100.0%	-9.1%	93.8%	95.3%	-1.6%	94.6%	92.4%	2.4%
	Physical Therapist								92.3%	-100.0%
	Physical Therapist Assistant								93.8%	-100.0%
	Physician Assistant	98.3%	94.4%	4.1%	95.5%	92.2%	3.6%	93.8%	92.9%	1.0%
	Podiatry		100.0%	-100.0%	100.0%	100.0%	0.0%	100.0%	93.8%	6.6%
	Radiologic Technologist	80.0%	79.2%	1.0%	80.4%	79.5%	1.1%	79.8%	86.1%	-7.3%
	Respiratory Care practitioner	79.2%	100.0%	-20.8%	95.8%	95.3%	0.5%	95.5%	95.1%	0.4%
	Temporary License					83.3%	-100.0%	83.3%	94.4%	-11.8%
	University Limited License				100.0%	100.0%	0.0%	100.0%	100.0%	0.0%
	USMLE (Exam Only)					100.0%	-100.0%	100.0%		
Medicine Total		94.1%	92.4%	1.8%	91.7%	90.0%	1.9%	90.7%	92.3%	-1.7%
Nurse Aide	Nurse Aide	96.1%	96.7%	-0.6%	93.8%	91.6%	2.4%	95.1%	95.9%	-0.8%
	VA Nurse Aide Education Program								100.0%	-100.0%
Nurse Aide Total		96.1%	96.7%	-0.6%	93.8%	96.1%	-2.4%	95.1%	95.9%	-0.8%
Nursing	Authorization to Prescribe	92.2%	97.2%	-5.1%	94.8%	93.0%	1.9%	93.7%	94.5%	-0.8%
	Certified Massage Therapist	92.7%	94.4%	-1.8%	91.1%	93.5%	-2.6%	92.4%	91.4%	1.1%
	Clinical Nurse Specialist		93.3%	-100.0%	93.3%	98.5%	-5.3%	96.9%	98.5%	-1.6%
	Licensed Nurse Practitioner	93.0%	85.1%	9.3%	88.4%	93.7%	-5.7%	91.3%	90.9%	0.4%
	Licensed Practical Nurse	98.1%	97.3%	0.8%	96.2%	96.3%	-0.1%	96.2%	94.4%	1.9%
	Registered Nurse	95.4%	96.8%	-1.4%	91.9%	90.0%	2.1%	90.8%	90.4%	0.4%
Nursing Total		95.8%	96.0%	-0.2%	92.8%	92.4%	0.4%	92.6%	91.5%	1.2%
Nursing Home Administrator	Administrator-in-Training	100.0%	100.0%	0.0%	100.0%	97.2%	2.9%	98.1%	91.7%	7.0%
	Nursing Home Administrator		100.0%	-100.0%	98.1%	95.2%	3.0%	96.4%	83.3%	15.7%
	Nursing Home Preceptor		100.0%	-100.0%	100.0%	100.0%	0.0%	100.0%	100.0%	0.0%
Nursing Home Administrator Total		100.0%	100.0%	0.0%	98.9%	96.0%	3.0%	97.2%	88.0%	10.5%
Optometry	CE Sponsor								100.0%	-100.0%
	Optometrist	100.0%	91.7%	9.1%	90.5%	97.6%	-7.3%	95.8%	97.2%	-1.4%
	Professional Designation				100.0%	100.0%	0.0%	100.0%	100.0%	0.0%
	TPA Certified Optometrist	100.0%	100.0%	0.0%	98.6%	100.0%	-1.4%	99.4%	96.2%	3.3%
Optometry Total		100.0%	97.9%	2.1%	96.0%	98.8%	-2.8%	97.9%	96.7%	1.2%
Pharmacy	Business CSR	100.0%	100.0%	0.0%	100.0%	97.2%	2.9%	98.1%	100.0%	-1.9%
	CE Courses	100.0%			100.0%			100.0%		
	Medical Equipment Supplier		100.0%	-100.0%	100.0%	75.0%	33.3%	83.3%	100.0%	-16.7%
	Non-resident Pharmacy	100.0%	100.0%	0.0%	100.0%	92.3%	8.3%	95.5%	91.7%	4.1%
	Non-resident Wholesale Distributor				100.0%	97.9%	2.1%	98.3%	97.6%	0.7%
	Non-restricted Manufacturer					100.0%	-100.0%	100.0%		
	Nurse Practitioner CSR								93.8%	-100.0%
	Optometrist CSR								98.6%	-100.0%
	Pharmacist	94.8%	91.7%	3.4%	89.8%	95.6%	-6.1%	93.2%	92.0%	1.3%

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	Pharmacy	100.0%	100.0%	0.0%	100.0%	95.5%	4.7%	97.4%	100.0%	-2.6%
	Pharmacy Intern	100.0%	96.2%	4.0%	98.5%	98.2%	0.3%	98.3%	97.0%	1.3%
	Pharmacy Technician	96.9%	99.2%	-2.3%	94.5%	100.0%	-5.5%	94.9%		
	Pharmacy Technician Training Program	100.0%	100.0%	0.0%	100.0%			100.0%		
	Physician Selling Controlled Substances	100.0%	80.0%	25.0%	85.7%	90.0%	-4.8%	87.5%	75.0%	16.7%
	Pilot Programs								100.0%	-100.0%
	PSD Location					100.0%	-100.0%	100.0%		
	Restricted Manufacturer					66.7%	-100.0%	66.7%		
	Warehouser				100.0%			100.0%		
	Wholesale Distributor		100.0%	-100.0%	100.0%	100.0%	0.0%	100.0%		
Pharmacy Total		97.2%	97.7%	-0.5%	94.5%	96.0%	-1.6%	95.0%	94.2%	0.8%
Physical Therapy	Physical Therapist	91.7%	95.6%	-4.1%	91.7%	89.7%	2.2%	90.5%	92.3%	-2.0%
	Physical Therapist Assistant	93.3%	97.4%	-4.2%	97.1%	89.1%	9.0%	92.9%	90.2%	3.0%
Physical Therapy Total		91.9%	96.4%	-4.7%	93.2%	89.5%	4.1%	91.0%	91.9%	-1.0%
Psychology	Clinical Psychologist	89.4%	88.9%	0.6%	90.2%	96.2%	-6.2%	94.1%	91.7%	2.6%
	Continuing Education Provider				100.0%	100.0%	0.0%	100.0%		
	School Psychologist	100.0%			100.0%	100.0%	0.0%	100.0%	100.0%	0.0%
	School Psychologist-Limited	58.3%	100.0%	-41.7%	100.0%	98.5%	1.5%	93.3%	95.8%	-2.6%
	Sex Offender Treatment Provider				79.2%	100.0%	-20.8%	100.0%	100.0%	0.0%
Psychology Total		85.7%	90.9%	-5.7%	89.8%	96.9%	-7.3%	94.5%	92.8%	1.8%
Social Work	Licensed Clinical Social Worker	96.5%	96.2%	0.3%	93.2%	93.8%	-0.6%	93.6%	91.3%	2.5%
	Licensed Social Worker	75.0%	100.0%	-25.0%	100.0%	92.1%	8.6%	94.2%	98.7%	-4.6%
Social Work Total		96.1%	96.7%	-0.6%	94.0%	93.5%	0.5%	93.7%	92.1%	1.7%
Veterinary Medicine	Full Service Veterinary Facility				100.0%	100.0%	0.0%	100.0%	100.0%	0.0%
	Restricted Veterinary Facility	100.0%			100.0%	97.6%	2.5%	98.1%	100.0%	-1.9%
	Veterinarian	93.6%	92.7%	1.0%	92.8%	93.1%	-0.3%	93.0%	97.5%	-4.6%
	Veterinary Technician	100.0%	91.0%	9.9%	92.6%				94.4%	-100.0%
Veterinary Medicine Total		94.4%	92.0%	2.6%	93.4%	94.2%	-0.8%	93.8%	96.7%	-3.0%
Grand Total		95.8%	95.3%	0.5%	93.1%	92.2%	1.0%	92.6%	92.5%	0.1%
*Applicant Satisfaction Surveys are sent to all initial applicants. The survey includes six categories for which applicants rate their satisfaction on a scale from one to four, one and two being degrees of satisfaction, three and four being degrees of dissatisfaction. This report calculates the percentage of total responses falling into the approval range.										